

HUMAN SERVICES AT-A-GLANCE

Public agencies are those that receive a majority of their revenue through local, state, and/or federal funding. Other sources of funding for agencies listed in this section include United Way, private donations, foundations, trusts, memberships, memorial gifts, and charitable contributions. Agencies are listed alphabetically within each section. Use the topical index that begins below to identify agencies or organizations that deal with particular issues and/or specific populations, such as senior citizens or children.

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Abuse/Neglect/Protective Services



CHILDREN'S ADVOCACY CENTER OF THE NEW RIVER VALLEY

Address: Radford University
School of Social Work
P.O. Box 6958
Radford, Virginia 24142

Phone: 540-831-7683
540-831-5128 TTY

Fax: 540-831-7670

E-mail: meraby@radford.edu

Web Site: www.radford.edu/-sowk-web/cw/cac.html

Hours: M-F 8 AM – 5 PM; on call 24 hours

Eligibility: Unrestricted.

Service Area: Montgomery, Giles, Floyd, Pulaski, and Radford

Fees: No fees.

Contact Person: Martha Raby, Coordinator

Services: Serves to reduce trauma to child victims of abuse while more effectively prosecuting perpetrators of abuse and violence. Referrals and services through Department of Social Services Child Protective Services, Law Enforcement, and/or Commonwealth Attorneys.

COURT APPOINTED SPECIAL ADVOCATES – CASA OF THE NEW RIVER VALLEY

Address: 205 West Main Street, Office 4
Christiansburg, Virginia 24073

Phone: 540-381-8312 Intake – Christiansburg office
540-980-7995, Ext.923 – Pulaski office

Fax: 540-381-8313

E-mail: N/A

Web Site: www.nrvcasa.org

Hours: M-F 9 AM – 5 PM (Please call to schedule appointment.)

Eligibility: Children under 18 referred by the court.

Service Area: Giles, Montgomery, Pulaski, and Radford

Fees: No fees. Donations accepted.

Contact Person: Bev Walters, CASA Program Director

Services: Trains volunteers who are committed to advocating for safe, permanent homes for abused and neglected children who are involved in court proceedings.

FLOYD COUNTY MULTI-DISCIPLINARY TEAM, INC.

Address: 323 Floyd Highway South
Floyd, VA 24091

Phone: 540-961-8324 (James Pritchett)
540-745-2105 (Judy Weitzenfeld)

Fax: 540-745-2106

E-mail: japritchett@nrvc.state.va.us

Web Site: N/A

Hours: M-F 8 AM – 4:30 PM

Eligibility: Residents of Floyd County

Service Area: Floyd County

Fees: No fees.

Contact Person: James Pritchett, President

Services: Strives to help prevent child abuse and neglect in all forms by heightening parental and community awareness of issues regarding child abuse and neglect. Provides educational opportunities and materials.

NEW RIVER VALLEY AGENCY ON AGING

Address: 141 East Main Street, Suite 500
Pulaski, Virginia 24301

Phone: 540-980-7720
866-260-4417 Toll-free

Fax: 540-980-7724

E-mail: nrvaoa@verizon.net

Web Site: N/A

Hours: M-F 8 AM – 4:30 PM

Eligibility: Persons over 60 years of age.

Service Area: Floyd, Giles, Montgomery, Pulaski, and Radford

Fees: Fees vary according to income. Waived for indigents.

Contact Person: Debbie Palmer, Executive Director

Services: Provides a variety of services that help older persons to maintain maximum independence, enhance their quality of life, and maintain their dignity. Helps support family caregivers' efforts to provide home care for their older family members. Agency is a governmental cooperative. For additional information, see programs listed below.

Elder Abuse Prevention

Hours: M-F 8 AM – 4:30 PM

Eligibility: Age 60 years and older.

Fees: Fees vary with income. Fees waived for indigents.

Contact Person: Cassie Cruise, Elder Abuse Prevention Specialist

Services: Provides a specialist to answer questions and make appropriate referrals for suspected elder abuse, neglect, or exploitation.

Homemaker Services

Hours: M-F 8 AM – 4:30 PM

Eligibility: Persons over age 60.

Fees: Vary according to income.

Contact Person: Amy Jones, In-Home Services Supervisor

Services: Provides assistance to older persons needing help with light housekeeping tasks, personal care, or shopping. Provides respite for caregiver. Care is provided by a trained and supervised aide usually one day per week for an average of three hours. For persons having an income at poverty level, there is no charge. Persons having an income over the poverty level pay on a sliding scale fee after deductions are given for medical expenses.

Information and Referral

Hours: M-F 8 AM – 4:30 PM

Eligibility: Persons over the age of 60.

Fees: No fees.

Contact Person: Charlene Hottle, Information Assistance Intake Specialist

Services: Provides information and referrals that link older persons and their caregivers to the services they need.

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Legal Services

Hours: M-F 8 AM – 4:30 PM
Eligibility: Persons over the age of 60.
Fees: No fees. Contributions are welcome.
Contact Person: Tina King, Program Director
Services: Provides limited assistance to older persons who may have problems obtaining public benefits. Also, limited legal advice may be available from a pro bono attorney. Provides client transportation for some services.

Meals on Wheels

Hours: M-F 8 AM – 4:30 PM
Eligibility: For persons age 60 or older.
Fees: Fees vary according to income.
Contact Person: Scott Daily
Services: Provides nutritious, hot meals 5 days per week to physician-referred clients who do not have the ability or resources to prepare hot meals for themselves.

Ombudsman Program

Hours: M-F 8 AM – 4:30 PM
Eligibility: Primarily for persons over the age of 60. Will handle complaints regarding younger residents.
Fees: No fees.
Contact Person: Janet Brennend, Ombudsman
Services: Handles questions and complaints regarding long-term care services in Nursing Homes or Adult Care Residences and in-home care providers. Deals with concerns about diet, staff, quality of care, environmental conditions, and violations of civil rights.

NEW RIVER VALLEY CHILD ADVOCACY, RESOURCES, EDUCATION, AND SERVICES (NRV CARES)

Address: 205 West Main Street, Office 4
Christiansburg, VA 24073
Phone: 540-381-8310
540-381-8312 (CASA)
Fax: 540-381-8313
E-mail: N/A
Web Site: www.nrvcares.org
Hours: M-F 9 AM – 5 PM
Eligibility: Contact office.
Service Area: New River Valley
Fees: Please contact office for fees for Parenting Classes. Community Education offered free of charge.
Contact Person: Bev Walters, Executive Director
Services: NRV CARES is dedicated to protecting children and strengthening families through education, advocacy, and community partnerships. Our programs are aimed at preventing or interrupting the cycle of child abuse and neglect and include CASA, Parents Education, and Community Education. NRV CARES utilizes the Early Childhood Systematic Training for Effective Parenting (STEP) curriculum to teach parenting classes for anyone in a caregiving role for children birth to age six.

SOCIAL SERVICES, DEPARTMENTS OF

Phone: 800-552-7096 Child Protective Services (after hours)
888-832-3858 Adult Protective Services (after hours)
800-922-4903 Child Support Enforcement

E-mail: N/A

Web Site: <http://www.dss.state.va.us>

Eligibility: Varies depending on program. Contact the department in your county/city for more information.

Service Area: See area listings below.

Fees: No fees.

Services: Benefit programs for income-eligible individuals and families as follows: Temporary Assistance to Needy Families, food stamps, Medicaid, state-local hospitalization, Auxiliary Fuel Assistance Grant, and General Relief (for burial). Provides the following for families, children, elderly, and disabled: Child Protective Services, Adult Protective Services, foster care to children, adoption services, adult services, adoptive and foster home studies, child care, custody investigations, and nursing home screenings and placement.

■ **Floyd County Social Services**

Address: 120 B West Oxford Street
P.O. Box 314
Floyd, Virginia 24091

Phone: 540-745-9316 Intake

Fax: 540-745-9325

Hours: M-F 7:30 AM – 5 PM

Service Area: Floyd County

Contact Person: Carl Ayers, Director

■ **Giles County Social Services**

Address: 211 Main Street, Suite 109
Narrows, VA 24124

Phone: 540-626-7291 Intake or 540-726-8315

Fax: N/A

Web Site: www.gilescounty.org

Hours: M-F 8:30 AM – 5 PM

Service Area: Giles County

Contact Person: Linda Boggs, Director

■ **Montgomery County Social Services**

Address: 210 South Pepper Street, Suite B
P.O. Box 789
Christiansburg, Virginia 24073

Phone: 540-382-6990 Intake

Fax: 540-382-6945

E-mail: LIn121@localagency.dss.state.va.us

Hours: M-F 8 AM – 4:30 PM; 2nd TH 4:30 PM – 6:30 PM by appointment

Service Area: Montgomery County

Contact Person: Linda Nisbet, Director

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■ **Pulaski County Social Services**

Address: 143 3rd Street, NW
P. O. Box 110
Pulaski, Virginia 24301
Phone: 540-980-7996
Fax: 540-980-7993 or 540-980-7909
Hours: M-F 8 AM – 5 PM
Service Area: Pulaski County
Contact Person: James Wallis, Director

■ **Radford City Social Services**

Address: 928 West Main Street
Radford, Virginia 24141
Phone: 540-731-3663 Intake
Fax: 540-731-5000
Hours: M-F 8:30 AM – 4:30 PM
Service Area: City of Radford
Contact Person: Vicky Collins, Director

WOMEN’S CENTER OF VIRGINIA TECH

Address: 206 Washington Street
Blacksburg, VA 24060
Phone: 540-231-7806
Fax: 540-231-6767
E-mail: womctr@vt.edu
Web Site: www.womenscenter.vt.edu
Hours: M-F 8 AM – 5 PM
Eligibility: Virginia Tech students, faculty, and staff. Blacksburg community members.
Service Area: Town of Blacksburg
Contact Person: Ellen Plummer, Director
Services: Works with women regarding issues surrounding sexual assault, rape, and domestic violence. Provides a sexual assault hotline. Offers counseling, advocacy, and information and referral. Promotes a Virginia Tech community that is safe, equitable for women, and one that celebrates experience, achievement, and diversity.

WOMEN’S RESOURCE CENTER OF THE NEW RIVER VALLEY, INC.

Address: P.O. Box 477
Radford, Virginia 24143
Phone: 540-639-9592 Office
540-639-1123 Hot Line/Intake
800-788-1123 Toll-free Hot Line
Fax: 540-633-2382
E-mail: director@wrcnrv.org
Web Site: www.wrcnrv.org
Hours: Office: M-F 9 AM – 5 PM
Hot Line: 24 hours, 7 days
Eligibility: Anyone in a domestic violence or sexual assault situation.
Service Area: Floyd, Giles, Montgomery, Pulaski, and Radford

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Fees:

No fees.

Contact Person:

Pat Brown, Executive Director

Services:

Provides services and programs for adult or child victims of domestic violence and sexual assault. Services include a 24-hour hot line, emergency shelter, counseling, support groups, children's programs, emergency transportation, legal information, sexual assault/abuse program, and a teen violence prevention program. Will accompany victims to court upon request. Accepts donations of cars that are in good running condition. Cars are given to clients who have no means of transportation.



Alcohol and Substance Abuse



AL-ANON FAMILY GROUPS See complete listing of area meetings in the Support Group Section.

ALCOHOLICS ANONYMOUS See complete listing of area meetings in the Support Group Section.

NARCOTICS ANONYMOUS See complete listing of area meetings in the Support Group Section.

NEW RIVER VALLEY COMMUNITY SERVICES

Address: 700 University City Boulevard
Blacksburg, Virginia 24060
Phone: 540-961-8300
540-961-8400 ACCESS/RAFT
888-717-3333 ACCESS
Fax: 540-961-8465
E-mail: info@nrvcvcs.state.va.us
Web Site: www.nrvcvcs.org
Hours: M, W, TH 8:30 AM – 9 PM; T 8:30 AM – 8 PM; F 8:30 AM – 5 PM
Eligibility: Unrestricted.
Service Area: New River Valley area
Fees: Fees for some services. Call for information.
Contact Person: Executive Director’s Office
540-961-8421
Services: See descriptions below.

ACCESS: Emergency and Assessment Services, Adult Clinical Services (Harvey Barker, Director)

The ACCESS Unit is committed to providing professional, affordable, and timely emergency, assessment, clinical mental health and substance abuse treatment services to individuals and families in our community.

Offers emergency services through 24-hour, 7-day availability for phone and face-to-face intervention including crisis intervention and pre-screening for hospitalization. ACCESS provides assessment services, clinical intake services, outpatient services and short-term counseling, intensive outpatient services through Stepping Stones, relapse prevention, residential substance abuse services, services for adults on probation and parole, testing services, and the Valley Employee Assistance Program. Also offers the RAFT Hotline, a 24/7 crisis hotline, and FLASH (Families Learning and Supplying Help), a weekly group for families of individuals with substance abuse problems.

Child & Family Services (Sharon Wood, Director)

The mission of Child and Family Services is to support, strengthen, and promote healthy growth and development in children, youth, families, and communities throughout the New River Valley.

Offers early intervention services for children 0 to 2 with developmental delays, including service coordination, parent partnerships, assessment planning, IFSP (Individual & Family Service Plan) development, linkage and referral, transition planning, and advocacy. Provides prevention and education services through the Community Partnerships program and the Peer Helper Program and Conflict Mediation. Also offers clinical outpatient services including individual counseling, group work, targeted case management, and in-home services.

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Adult & Family Services (Cheryl Johnson, Director)

This unit focuses on providing therapeutic treatment, case management, support services, employment services, housing assistance, social and recreational skills development, and outreach and referral to adult clients and their identified family support system within the community or our facilities. Staff responds to the individual's needs through a multidisciplinary approach with a wide diversity of expertise. Families are assisted with education and other services to help them understand and support the goals of their family members.

Offers medical and psychiatric services and a number of community support services including PACT (Program for Assertive Community Treatment), case management services, intensive case management services, and community and day support services. Community support services provide psychosocial rehabilitation at the Against All Odds Clubhouse, Extended Clubhouse Operations, and GMB Work Crew. Community day support services are offered at Day Support Services. Provides community living services through group homes (Fairlawn House and Elmtree) and supported living services.

Locations

■ Floyd Clinic

Address: 203 Main Street
Floyd, Virginia 24091
Phone: 540-745-2047
Fax: 540-745-2048

■ Giles Clinic

Address: 601 Church Avenue
Pearisburg, Virginia 24134
Phone: 540-921-2238
Fax: 540-921-1028

■ Montgomery Center

Address: 700 University City Boulevard
Blacksburg, Virginia 24060
Phone: 540-961-8300
888-200-6239
Fax: 540-961-8465

■ Pulaski Center

Address: 1006 East Main Street
Pulaski, Virginia 24301
Phone: 540-994-5023
Fax: 540-994-5028

■ Radford Clinic

Address: 220 East Main Street, Suite D
Radford, Virginia 24141
Phone: 540-831-5904
Fax: 540-633-1716



Children, Youth, and Family Services



BETTER AGREEMENTS, INC.

Address: Cooper House Building
305 Washington Street, SW
Blacksburg, Virginia 24060

Phone: 540-552-1200
Fax: 540-552-0119
E-mail: info@BetterAgreements.org
Web Site: www.BetterAgreements.org
Hours: By appointment.
Fees: Call for fee information. Income-based sliding scale available for family mediation cases.
Contact Person: Mediation Coordinator
Services: Better Agreements provides certified mediators to assist people in discussing issues and creating legally binding contracts. Especially well suited for separated parents, Better Agreements provides time, space, and skills needed for developing or revising parenting plans, and resolving Custody, Visitation, and Child Support issues in and out of court. Clients will improve communication and problem solving skills to better handle future conflicts. Mediation is a Reasonable, Responsible, and Respectful way to work through difficult situations.

BIG BROTHERS/BIG SISTERS OF THE NEW RIVER VALLEY, INC.

Address: 1999 South Main Street, Suite 304
Blacksburg, Virginia 24060

Phone: 540-552-5007
Fax: 540-552-5032
E-mail: nrv@bigslittles.org
Web Site: www.bigslittles.org
Hours: M-F 8 AM – 5 PM
Eligibility: Children 6-12 in need of an adult relationship with a volunteer.
Service Area: Giles, Montgomery, Pulaski, and Radford
Fees: No fees.
Contact Person: William Bestpitch
Services: Big Brothers/Big Sisters of the New River Valley, Inc. seeks to make a positive difference in the lives of children by promoting their self-esteem, expanding their awareness of life's opportunities, and providing them with guidance and support through one-to-one mentoring relationships with caring volunteers.

BOYS AND GIRLS CLUB OF THE NEW RIVER VALLEY

Address: 16 E. Main Street
Christiansburg, Virginia 24073

Phone: 540-381-5800
Fax: 540-381-5010
E-mail: scopenhaver@bgnrsv.org
Web Site: www.bgcsnv.org
Hours: M-F after school, 2:30 PM – 6 PM
Eligibility: Any middle school-aged child
Service Area: Montgomery County
Fees: \$5 each school year
Contact Person: Sarah Copenhaver
Services: To inspire and enable all young people, especially those from disadvantaged circumstances, to realize their full potential as productive, responsible, and caring citizens.

BRALEY AND THOMPSON

Address: 409A East Main Street
Radford, Virginia 24141

Phone: 540-731-0360
877-731-0360 Toll-free

Fax: 540-731-0362

E-mail: john-weatherspoon@btkids.biz

Web Site: www.btkids.com

Office Hours: M-F 9 AM – 5 PM

Service Hours: 24 hours, 7 days

Eligibility: Unrestricted.

Service Area: Unrestricted

Fees: Contact the office.

Contact Person: John Weatherspoon

Services: Treatment Foster Care program offers recruitment and training of families when matching with clients. Provides intensive case management and therapy services to active clients. Adoption Preservation Program offers case management services and crisis intervention. Provides support groups for adoptive parents and karate and arts and crafts groups for adoptees. Outpatient mental health services are provided.

CHILDREN’S ADVOCACY CENTER OF THE NEW RIVER VALLEY See page 85.

CHILDREN’S HOME SOCIETY

Address: 1620 5th Street, SW
Roanoke, Virginia 24016

Phone: 540-344-9281
Toll-free: 800-247-2888

E-mail: info@chsva.org

Web Site: <http://www.chsva.org>

Hours: M-F 8:30 AM – 4:30 PM, Emergency pager for nights and weekends

Eligibility: Unrestricted.

Service Area: Commonwealth of Virginia. Roanoke office serves the New River Valley.

Fees: Contact the office. Fees vary according to service.

Contact Person: Sharon McGraw, District Supervisor

Services: Temporary foster care for infants and young children while birth parents plan for return of the child or while legal steps are completed for an adoption plan. Pregnancy counseling/birth parent services offers confidential, professional counseling to explore options without judgment or pressure. Helps parents in preparing for parenthood or in choosing adoption for their children. Birth parents may select adoptive family or allow agency to choose family. Openness between birth family and adoptive family offered if desired. Adoption services offers adoption home studies and post placement supervision. Children placed for adoption include healthy infants and older children, sibling groups, and children with physical, mental, and emotional disabilities.

COURT APPOINTED SPECIAL ADVOCATES – CASA OF THE NEW RIVER VALLEY See page 85.

CREATIVE FAMILY SOLUTIONS, INC.

Address: 180 Teel Street
Christiansburg, Virginia 24073

Phone: 540-381-3940

Fax: 540-381-3988

E-mail: contactus@creativefamilysolutions.net

Web Site: www.creativefamilysolutions.net

Hours: M-F 8 AM – 5 PM

Eligibility: Children and families who are at risk of being separated due to mental, emotional, and behavioral issues.

Service Area: New River Valley and Roanoke

Fees: Fees for services. Medicaid, self-pay, and private insurance accepted.

Contact Person: Nan T. Stafford, President

Services: Provides a quality service to both individuals and family systems within the community that builds upon existing strengths and values. Every effort is made to ensure that dignity, respect, and personal growth is the focus of assisting clients and families in reaching the solutions that are desired.

DEPAUL FAMILY SERVICES

Address: 80 College Street, Suite F
Christiansburg, Virginia 24073

Phone: 540-381-1848

Fax: 540-381-5372

Web Site: <http://www.depaulfamilyservices.org>

Hours: M-F 8:30 AM – 5 PM or by appointment

Service Area: New River Valley

Fees: Contact the office.

Contact Person: Mary Flanary, Branch Director

Services: Depaul is a non-profit agency offering Treatment Foster Care, Adoption Services, and Therapeutic Mentoring through the Christiansburg branch office. We work to place children and adolescents in quality foster or adoptive homes that are willing to work with children with emotional or behavioral problems, development delays, or medical/physical conditions. Please refer any interested agencies in need of a placement for a child, or families hoping to foster a very special person, to Mary Flanary.

FAMILY PRESERVATION SERVICES, INC.

Address: 3 North Franklin Street
Christiansburg, Virginia 24073

Phone: 540-381-7500

Fax: 540-381-7658

E-mail: jthomas@provcorp.com or ppauley@provcorp.com

Web Site: www.provcorp.com

Hours: M-F 9 AM – 5 PM

Service Hours: M-F afternoons and early evenings, 24 hour on-call

Eligibility: Medicaid funded services FAPT, DSS, DJJ or grant-funded services

Service Area: Bland, Carroll, Floyd, Giles, Grayson, Montgomery, Pulaski, and Wythe counties and Radford City

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Fees: No fees to clients.
Contact Persons: Jennifer Thomas, Jason Jordan, Casey Henshaw
Services: To fulfill our mission of providing “Human Services without Walls,” we provide two core services: intensive in-home services with children and their families and our therapeutic day treatment program within local school systems. We work to maintain at-risk children in their homes where family concerns are best addressed through providing individual and family counseling, case management services, and crisis intervention. All of our services are offered by trained professionals under the direct supervision of experienced and licensed clinicians. Play therapy for young children has become one of our specialties. When children are not able to stay in their biological homes, we are able to provide them with the comfort and security of our foster families. Our Therapeutic Foster Care program continues to grow in size and effectiveness, and we are constantly seeking foster parents to join us in providing excellent care for at-risk children.

FLOYD COUNTY MULTI-DISCIPLINARY TEAM, INC. See page 85.

MONTGOMERY COUNTY OFFICE ON YOUTH

Address: Montgomery County Human Services Building
210 South Pepper Street, Suite D
Christiansburg, Virginia 24073

Phone: 540-382-5776
540-382-5777

Fax: 540-382-5780

E-mail: lwalden@naxs.net

Web Site: www.montva.com

Hours: M-F 8:30 AM – 5 PM

Eligibility: Persons referred by the court or court services unit.

Service Area: Floyd and Montgomery counties

Fees: No fees.

Contact Person: Lori Walden, Director

Services: The Office on Youth is responsible for developing a Delinquency Prevention and Youth Development Needs Assessment. Input from citizens and youth-serving organizations form the core of the plans/recommendations. This long-range plan is designed to give the community guidance on developing future services, programs, and opportunities for children and their families. The plan is also designed to complement other major community planning efforts, such as the County’s Comprehensive Plan. The Office on Youth operates the Alternative Community Programs, which involves juvenile community sentencing.

NEW RIVER COMMUNITY ACTION, INC.

Address: Administrative Office:
644 West Main Street
Radford, Virginia 24141

Phone: 540-633-5133

Fax: 540-633-2585

E-mail: nrca@nrcaa.org

Web Site: www.swva.net/nrca

Hours: M-F 8:30 AM – 5 PM

Direct Assistance: M, TH 9 AM – 12 PM

Eligibility: Varies according to program.

Service Area: Floyd, Giles, Montgomery, Pulaski, and Radford

Fees: No fees.

Services: Promotes, through cooperative partnerships, the self-reliance of individuals, families, and communities. Provides client transportation for some programs. See descriptions below.

Head Start

Comprehensive developmental services are provided to eligible preschool children and their families. Family-focused services emphasize education, parent involvement, social services, and health. Classroom-based and home-based options provide each child with a solid foundation for learning.

SHARE (Self-Help and Resource Exchange)

Food distribution and community service program helps participants stretch their food dollars. Two hours of community service plus a minimum cost (cash or food stamps) buys 30 to 40 pounds of food.

RSVP (Retired Senior Volunteer Program)

Provides opportunities for retired persons aged 55 or older to participate more fully in the life of their community through significant volunteer service.

Emergency Assistance/ Food and Clothing Banks

Assistance given to meet the needs of those in financial crisis who cannot be helped by another agency or organization.

CHIP (Children's Health Improvement Partnership)

A partnership between New River Community Action, the New River Health District, and private physicians and dentists that provides eligible children in the New River Valley, newborn to 6 years of age, a "medical home" (family doctor), case management services, and parent education.

Housing

Provides crisis assistance with rent and mortgage payments.

HIP (Homeless Intervention Program)

Provides no-interest loans for mortgages and grants for the payment of temporary rent and deposit assistance to eligible people in the New River Valley who are homeless or are in imminent danger of becoming homeless. A Housing Counselor assists approved applicants with a self-sufficiency plan.

Other Services

New River Community Action offers a number of other programs, including Summer Youth Camps, Thanksgiving and Christmas Assistance Activities, Gardening Project, Volunteer Income Tax Assistance, Life Skills Education, Low-Income Child Care, Cars for Work, Car Repair Program, Teen-Parent Child Care, and Home Repair Programs.

CONTINUED ON THE NEXT PAGE

Locations

■ **Floyd County**

Address: 323 Floyd Highway South
Floyd, Virginia 24091
Phone: 540-745-2102
Fax: 540-745-2106
E-mail: whitsett@nrcaa.org
Hours: M-F 8 AM – 4:30 PM
Service Area: Floyd County
Contact Person: Bill Whitsett, Director

■ **Giles County**

Address: 1410 B Wenonah Avenue
Pearisburg, Virginia 24134
Phone: 540-921-2146
Fax: 540-921-1723
E-mail: N/A
Hours: M-F 8 AM – 11 AM and 1 PM – 4:30 PM
Service Area: Giles County
Contact Person: N/A

■ **Montgomery County**

Address: 110 Roanoke Street
Christiansburg, Virginia 24073
Phone: 540-382-6186
Fax: 540-382-4320
E-mail: N/A
Hours: M-F 8:45 AM – 10:30 AM and 2 PM – 4 PM
Service Area: Montgomery County
Contact Person: N/A

■ **Pulaski County**

Address: 412 North Jefferson Avenue
Pulaski, Virginia 24301
Phone: 540-980-5525
Fax: 540-994-9334
E-mail: jjohnson@nrcaa.org
Hours: M-F 9 AM – 11 AM and 1 PM – 4 PM
Service Area: Pulaski County
Contact Person: Janet Johnson, Director

■ **Radford**

Address: 644 West Main Street
Radford, Virginia 24141
Phone: 540-633-5133
Fax: 540-633-2585
E-mail: vcollins@nrca.org
Hours: Call office for hours
Service Area: City of Radford
Contact Person: Vicky Collins, Director

NEW RIVER VALLEY CHILD ADVOCACY, RESOURCES, EDUCATION, AND SERVICES (NRV CARES) See page 87.

NEW RIVER VALLEY COMMUNITY SERVICES See page 93.

PARENT RESOURCE CENTERS OF AREA PUBLIC SCHOOLS

Services: Provides support for families of children with special needs. Offers workshops on special education process, parenting, transition to work, etc. Offers a support group for parents of children with special needs, a lending library of materials related to special education, parenting, and disabilities. Helps parents obtain the information needed to make connections with appropriate agencies and services available to them. Helps families, teachers, and the community work together to better serve our children.

■ **Giles County**

Address: 1001 Henson Avenue
Pearisburg, Virginia 24134
Phone: 540-921-1912
Fax: 540-626-7287 or 540-921-2085
E-mail: bquesenberry@gilesk12.org
Hours: M-F 2:15 PM – 3:30 PM (while school is open)
Eligibility: Preschool to college age children.
Service Area: Giles County
Fees: No fees.
Contact Person: Barbara Quesenberry, Parent Coordinator

■ **Montgomery County**

Address: 260 Betty Drive
Christiansburg, Virginia 24073
Phone: 540-381-6175
E-mail: bgreenbe@bev.net
Web Site: www.mcps.org
Hours: M-F 10 AM – 4 PM
Eligibility: Families of children with special needs.
Service Area: Montgomery County
Fees: No fees.
Contact Person: Barbara Greenberg

■ **Pulaski County**

Address: Dublin Pre-School
205 6th Street (corner of Giles and 6th Street)
Dublin, Virginia 24084
Phone: 540-643-0204
Hours: T-Th 9 AM – 2 PM and by appointment
Eligibility: Unrestricted.
Service Area: Pulaski County
Fees: No fees.
Contact Person: Jackie Fagan Myal

CONTINUED ON THE NEXT PAGE

■ **Radford City**

Address: Belle Heath Elementary School (Room 205)
810 Second Avenue
Radford, Virginia 24141

Phone: 540-731-3679

Hours: By appointment

Eligibility: Unrestricted.

Service Area: City of Radford

Fees: No fees.

Contact Person: Cheryl Shull, Educator Coordinator
Kendra Sabo, Educator Coordinator

PHOENIX LIVING FREE COUNSELING

Address: 1820 Second Street
Suite 207
Radford, Virginia 24141

Phone: 540-639-6287, Ext. 5

Fax: 540-639-3497

E-mail: freecounsel05@aol.com

Web Site: N/A

Hours: M-TH 10 AM – 4 PM
Evening appointments available

Eligibility: Everyone is eligible.

Service Area: New River Valley

Fees: No fees.

Contact Person: Dr. Gary D. Rapp, CCMFT

Services: Phoenix Living Free Counseling is a free faith-based professional counseling ministry of Radford Worship Center. First and second Tuesdays of each month we have group therapy sessions for Children and Parenting Skills, which meets in Room 205, from 6:30 – 7:15 PM, at the Radford Worship Center. All counselors are members of the American Association of Christian Counselors.

PULASKI COUNTY OFFICE ON YOUTH

Address: 143 3rd Street, NW, Suite 1
Pulaski, VA 24301

Phone: 540-980-7849

Fax: 540-980-7717

E-mail: tboyers@pulaskicounty.org

Web Site: www.pulaskicounty.org

Hours: M-TH After School – 6 PM

Eligibility: Ages 5-18. Must be in school.

Service Area: New River Valley

Fees: No fees.

Contact Person: Tammy Boyers, Coordinator

Services: To enhance children's lives with structured after school activities.

SOCIAL SERVICES, DEPARTMENTS OF See page 88.

SYSTEMATIC TRAINING FOR EFFECTIVE PARENTING – STEP

Address: 205 West Main Street, Suite 4
Christiansburg, Virginia 24073

Phone: 540-381-8310 Intake

Fax: 540-381-8313

E-mail: rebekah@nrvcare.org

Web Site: N/A

Hours: M-F 9 AM – 5 PM

Eligibility: Parents of newborns to children 6 years of age.

Service Area: Montgomery and Radford

Fees: Fees for 8-week parents' course. Contact office for detailed fee information.

Contact Person: Rebekah Alpisa, Director

Services: Provides a class that allows parents to learn communication skills and understand child development and techniques for discipline other than punishment, and may form a support network with other parents in the class. STEP has been a successful curriculum in use throughout the United States for over 25 years.

TEKOA, INC.

Address: 930 Cambria Street (Main Office)
Christiansburg, Virginia 24073

Phone: 540-382-6657 Office
540-745-3887 Floyd facility
540-633-6001 Radford facility

Fax: 540-382-6670

E-mail: rsisk@chpc2.org

Web Site: www.communityhousingpartners.org/content/focus_tekoa.htm

Hours: M-F 9 AM – 5 PM (Main Office)

Eligibility: Adolescents aged 12-17 years.

Service Area: Unrestricted

Fees: Please call for fee information.

Contact Person: Bob Sisk, CEO

Services: Provides residential treatment and special education for adolescents who are experiencing difficulties at home, in school, or in the community. The programs combine individual, group, and family counseling to identify issues and to develop interventions that will promote improved individual functioning and possible family reunification. There are residential facilities in Floyd and Radford, and a Community School in Christiansburg.

WALL RESIDENCES, LLC

Address: 1281 Huckleberry Ridge Road
Floyd, Virginia 24091

Phone: 540-745-4216

Fax: 540-745-5367

E-mail: cboehling@wallresidences.com

Web Site: www.wallresidences.com

Hours: M-F 8:30 AM – 5 PM

Eligibility: Adults and children with special needs.

Service Area: Unrestricted

Fees: Fees for services. Accepts Medicaid.

Contact Person: Jack Wall or Kamala Bauers

Services: Provides in-home services for children and adults, foster care services for adults with mental retardation, and in-home residential support and crisis stabilization services through the Mental Retardation Community and Developmental Disabilities Waiver Program.



Communication/Education/Literacy

AMERICAN RED CROSS – FLOYD AND MONTGOMERY COUNTY CHAPTER

Address: 712 N. Main Street, Suite 301
Blacksburg, Virginia 24060

Phone: 540-443-3606 Intake
540-961-1150 Emergency, after hours

Fax: 540-443-3608

E-mail: info@redcrossnrva.org

Web Site: www.redcrossnrva.org

Hours: M-F 9 AM – 5 PM

Eligibility: Generally unrestricted. Eligibility requirements for some programs.

Service Area: Floyd and Montgomery counties

Fees: Fees for certain services.

Contact Person: Margaret Sawyer-Cash

Services: Provides emergency relief to families during disasters. Offers communications assistance between military personnel and their families. Provides counseling, financial assistance in emergencies, and referral service for military personnel, veterans, and their families. Provides training to the general public in First Aid, CPR, water safety, and HIV/AIDS education. Baby-sitting training programs are offered for youth ages 11 to 15. Assists with blood drives and bone marrow donor drives.

AMERICAN RED CROSS – GREATER NEW RIVER VALLEY CHAPTER

Address: 616A West Main Street
Radford, Virginia 24141

Phone: 540-639-2140

Fax: 540-639-1165

E-mail: arcradf@swva.net

Web Site: www.swva.net/redcross

Hours: M-F 9 AM – 3 PM

Eligibility: Generally unrestricted. Eligibility requirements for some programs.

Service Area: Giles, Pulaski, and Radford

Fees: Fees for certain services.

Contact Person: Paula Downs, Executive Director

Services: Collects and distributes blood donations; offers relief to disaster victims; conducts health and safety programs; provides assistance to servicemen and women and their families when problems arise due to separation; conducts CPR, First Aid, and swimming classes; conducts HIV/AIDS education.

BETTER AGREEMENTS, INC. See page 97.

LIBRARIES

■ Blacksburg Public Library

Address: 200 Miller Street
Blacksburg, Virginia 24060

Phone: 540-552-8246

Fax: 540-552-8265

E-mail: cprati@mfrl.org

Web Site: www.mfrl.org

Hours: M-TH 9 AM – 8 PM; F 1 PM – 5 PM; SA 9 AM – 5 PM; SU 1 PM – 5 PM
Not open on Sundays during summer.

Eligibility: Unrestricted.

Service Area: Floyd and Montgomery counties

Fees: Fees for some services.

Contact Person: Cathy Prati, Branch Services Coordinator

Services: Provides preschool story times, school age enrichment programs, and interlibrary loans.

■ Charles and Ona B. Free Memorial Library

Address: 300 Giles Avenue
Dublin, Virginia 24084

Phone: 540-674-2856

Fax: 540-674-2907

E-mail: N/A

Web Site: www.pclibs.org

Hours: M, T 9 AM – 7 PM; W, F 9 AM – 5 PM; TH 9 AM – 6 PM; SA 9 AM – 1 PM

Eligibility: Unrestricted.

Service Area: Pulaski County

Fees: Fees for some services.

Contact Person: Mia Catron, Branch Manager

Services: A general services public library. Provides summer programs for children. Fax and copying services offered at a nominal charge.

■ Jessie Peterman Memorial Library

Address: 321 West Main Street
P.O. Box 69
Floyd, Virginia 24091

Phone: 540-745-2947

Fax: 540-745-4750

E-mail: info@mfrl.org

Web Site: www.mfrl.org

Hours: M,W 9 AM – 5 PM; T, TH 9 AM – 8 PM; F 1 PM – 5 PM; SA 10 AM – 5 PM

Eligibility: Unrestricted.

Service Area: Floyd and Montgomery counties

Fees: No fees.

Contact Person: Cathy Whitten, Branch Services Coordinator

Services: Provides traditional library services, as well as story time for preschoolers and a summer enrichment program for school-aged children. Offers interlibrary loans.

CONTINUED ON THE NEXT PAGE

■ **Montgomery – Floyd Regional Library**

Address: 125 Sheltman Street
Christiansburg, Virginia 24073

Phone: 540-382-6965 Intake
540-382-6965, Ext. 15 Christiansburg Library
540-552-8246 Blacksburg Library
540-745-2947 Jessie Peterman Memorial Library

Fax: 540-382-6964

E-mail: mhertel@mfrl.org

Web Site: www.mfrl.org

Hours: M-TH 9 AM – 8 PM; F, 1 PM – 5 PM; SA 9 AM – 5 PM; SU 1 PM – 5 PM

Eligibility: Unrestricted.

Service Area: Floyd and Montgomery counties

Fees: No fees.

Contact Person: A. Green, M. Heterl, J. Sayers, Co-Directors

Services: Provides traditional library lending services in addition to maintaining a collection of large print books for the visually handicapped. Offers interlibrary loan services from the state library in Richmond. Provides story time for preschool ages and a children's summer reading program.

■ **Narrows Public Library – Iris Brammer Branch**

Address: 109 Mary Street
Narrows, Virginia 24124

Phone: 540-726-2884

Fax: 540-726-3050

E-mail: narlibrary@charter.net

Web Site: N/A

Hours: M-F 9 AM – 5 PM

Eligibility: Unrestricted.

Service Area: Giles County

Fees: No fees.

Contact Person: Beverly Dent, Librarian

Services: Offers a variety of books, cassettes, periodicals, and newspapers for loan to the public. Also provides reference and information services.

■ **Pearisburg Public Library**

Address: 209 Fort Branch Road
Pearisburg, Virginia 24134

Phone: 540-921-2556

Fax: 540-921-1708

E-mail: N/A

Web Site: www.pearisburg.org/library.htm

Hours: M 12 PM – 8 PM; T 12 PM – 5 PM; W 9 AM – 5 PM; TH 9 AM – 8 PM;
F 9AM – 5 PM; SA 9 AM – 1 PM

Eligibility: Unrestricted.

Service Area: Giles County

Fees: No fees.

Contact Person: Sandra Robertson, Director/Librarian

CONTINUED ON THE NEXT PAGE

Services: Provides a general circulating collection of library materials including books, magazines, cassettes, videos, recordings, pamphlets, paintings, local history, genealogy collection, and a special collection of books for the adult new reader. Offers a Summer Reading Program for children. Story time for preschool children and a series of activities for ages 6 through 12 are available. Four computers with internet capability and two computers for children are available to the public.

■ **Pulaski County Public Library**

Address: 60 West Third Street
Pulaski, Virginia 24301

Phone: 540-980-7770

Fax: 540-980-7775

E-mail: dogburn@pulaskicounty.org

Web Site: www.pclibs.org

Hours: (Fall/Winter) M, T, TH 8:30 AM – 8 PM; W, F 8:30 AM – 5 PM; SA 10 AM – 3 PM

Summer hours: (Memorial Day through Labor Day) M, T, TH 8:30 AM – 7 PM;
W, F 8:30 AM – 5 M; SA 9 AM – 1 PM

Eligibility: Unrestricted.

Service Area: Pulaski County

Fees: No fees.

Contact Person: Dot Ogburn, Director

Services: Provides a full range of library materials including books, cassettes, tapes, government publications, local history and genealogy, magazines, maps, microfilms, newspapers, and pamphlets.

■ **Radford Public Library**

Address: 30 West Main Street
Radford, Virginia 24141

Phone: 540-731-3621 Intake
540-731-3608 Intake
540-731-5527 Children's Department

Fax: 540-731-4857

E-mail: N/A

Web Site: www.radford.va.us/library

Hours: M, T, W 10 AM – 8 PM; TH 10 AM – 6 PM; F, SA 10 AM – 5 PM;
(Winter only) SU 2 PM – 5 PM

Eligibility: Unrestricted to area residents.

Service Area: City of Radford

Fees: No fees.

Contact Person: Ann Fisher, Library Director

Services: Offers a general circulating collection of books, records, cassettes, film strips, and videos. Special collections include large print books, adult low-reading level books, and local history. Offers three internet terminals for public use. Sponsors Literacy Volunteers of America. Offers children's programs. A meeting room is available for community use.

LITERACY VOLUNTEERS OF THE NEW RIVER VALLEY

Address: 195 West Main Street
Christiansburg, Virginia 24073

Phone: 540-382-7262

Fax: 540-382-7262

E-mail: donna@lvnr.org

Web Site: www.lvnr.org

Hours: M-F 8:30 AM – 5 PM

Eligibility: Must be over the age of 18.

Service Area: New River Valley

Fees: No fees.

Contact Person: Donna Webster, Executive Director

Services: Offers free, confidential, one-to-one tutoring to adults in basic literacy and English as a Second Language. Also assists parents with low reading skills to improve both their reading ability and the amount of time they spend reading with their children, thus breaking the intergenerational cycle of illiteracy.

VIRGINIA COOPERATIVE EXTENSION

Web Site: www.ext.vt.edu

Hours: M-F 8 AM – 4:30 PM

Eligibility: Unrestricted.

Fees: Fees for some services, such as soil and water testing and some classes.

Contact Person: Sarah Burkett, Unit Coordinator

Services: Enables people to improve their lives through an education process that uses scientific knowledge focused on issues and needs. Building on strength of agriculture, natural resources, family, and community heritage, they enable people to shape their futures through research based on educational programs. Provides research-based information through a system of campus- and locally-based educators.

■ Floyd County

Address: 209 Fox Street, NW
Floyd, Virginia 24091

Phone: 540-745-9307

Fax: 540-745-9315

Hours: M-F 8 AM – 5 PM

Service Area: Floyd County

■ Giles County

Address: The Old Law Building, 1st Floor
507 Wenonah Avenue
Pearisburg, Virginia 24134

Phone: 540-921-3455

Fax: 540-921-0064

Hours: M-F 8 AM – 4:30 PM

Service Area: Giles County

CONTINUED ON THE NEXT PAGE

■ **Montgomery County**

Address: 755 Roanoke Street, Suite 1G
Christiansburg, Virginia 24073
Phone: 540-382-5790
Fax: 540-382-5729
Hours: M-F 8 AM – 4:30 PM
Service Area: Montgomery County

■ **Pulaski County**

Address: 143 Third Street, NW, Suite 3
Pulaski, Virginia 24301
Phone: 540-980-7761
Fax: 540-980-7769
Hours: M-F 8 AM – 4:30 PM
Service Area: Pulaski County



Disability

BLUE RIDGE INDEPENDENT LIVING CENTER

Address: 210 South Pepper Street, Suite D
Christiansburg, Virginia 24073

Phone: 540-381-9149 Intake
540-381-8829 Voice/TTY

Fax: 540-381-8833

E-mail: rwright@brilc.org

Web Site: www.brilc.org

Hours: M-F 8:15 AM – 4:30 PM

Eligibility: Person with disabilities.

Service Area: Floyd, Giles, Montgomery, Pulaski, and Radford

Fees: No fees.

Contact Person: Robert Wright or Pat Murphy

Services: Provides disability-related assistance and services. Wheelchair accessible.

CENTER FOR REHABILITATION AND DEVELOPMENT – CRD

Address: 1997 South Main Street, Suite 601
Blacksburg, Virginia 24060

Phone: 540-961-1230

Fax: 540-951-0613

E-mail: N/A

Web Site: www.crdus.com

Hours: M-F 8:30 AM – 5:30 PM

Eligibility: See services.

Service Area: Unrestricted

Fees: Fees for services. Medicare, Medicaid, and most private insurance accepted.

Contact Person: Cheryl Vaughan, Clinical Director

Services: CRD is a community-based Speech/Language, Physical and Occupational Therapy Center offering diagnostic and therapeutic services in Central and Southwest Virginia. CRD's mission is to create an environment that enables children and adults to attain or regain their maximum potential through traditional and emerging therapies and services. Programs include Sensory Integration Therapy, Aquatic Therapy, Oral Motor Therapy, Fast ForWord,[™] Interactive Metronome,[™] Individualized Reading and Writing Instruction, English as a Second Language, Social Skills Group, Language Stimulation Groups, Handwriting Clinic, and Therapeutic Listening Programs. CRD offers free on-site screenings.

CHILDREN'S HOME SOCIETY See page 98.

DEPAUL FAMILY SERVICES See page 99.

GOODWILL INDUSTRIES OF THE VALLEYS, INC. – WESTERN DIVISION

Address: 103 Duncan Lane
Radford, Virginia 24141

Phone: 540-639-9027

Fax: 540-639-3517

E-mail: afurrow@goodwill-the-valleys.com

Web Site: www.goodwill-the-valleys.com

Hours: M-F 7:30 AM – 4 PM

Eligibility: Must be age 16 or older.

Service Area: Floyd, Giles, Montgomery, Pulaski, and Radford

Fees: Vary according to program.

Contact Person: Angie Furrow, Consumer Services Director

Services: Provides employment and training services for people with disabilities or disadvantages while producing and supplying quality products and services to customers. Center-based services include Organizational/Sheltered Work Services, Work Adjustment Training, and Situational Assessments. Community-based services include Supported Employment, Job Coaching, Placement Services, and Residential Programs.

LEISURE DIRECTIONS, INC.

Address: 16 East Main Street
P.O. Box 42
Christiansburg, Virginia 24068

Phone: 540-381-0310

Fax: 540-381-0310 (call first)

E-mail: nrvapmr@cs.com

Web Site: N/A

Hours: M-F 9 AM – 5 PM

Eligibility: Persons over the age of 6 who have mental retardation.

Service Area: Floyd, Montgomery, Pulaski, and Radford

Fees: Fees for certain services, such as crafts and cooking classes. Scholarships available.

Contact Person: Sheila Roop, Executive Director

Services: Provides recreational, educational, and social activities for individuals with mental retardation in the New River Valley. Services are provided to children and adults to promote a high-quality of life for persons with mental retardation. Activities and special events include: recreational leagues (bowling, volleyball, softball, basketball, and aquatics), walking club, classes, dances, and Summer Enrichment Program (5-week day camp). Limited transportation available. Education, information, and respite are agency goals.

PARENT RESOURCE CENTERS OF AREA PUBLIC SCHOOLS See page 103.

REHABILITATIVE SERVICES, VIRGINIA DEPARTMENT OF

Address: 70 East First Street
Christiansburg, Virginia 24073

Phone: 540-381-7122 Intake
800-552-5019 Toll-free
800-464-9950 Toll-free TTY

Fax: 540-381-7125

E-mail: Toni.Hamilton@drs.virginia.gov

Web Site: www.vadrs.org

Hours: M-F 8:15 AM – 5 PM

Eligibility: Persons with a physical or mental disability, which causes a substantial barrier in finding or keeping a job.

Service Area: Floyd, Giles, Montgomery, Pulaski, and Radford

Fees: Vary, based on income.

Contact Person: Toni Hamilton, Human Service Manager-Field

Services: Offers assistance to persons with physical, mental, or emotional disabilities to become as independent and self-sufficient as possible. Through comprehensive vocational rehabilitative programs and services, individuals are prepared, trained, and placed in gainful employment. Works with businesses and organizations to better accommodate and integrate persons with disabilities as they enter or reenter the workplace.

WALL RESIDENCES, LLC See page 105.





Disaster



AMERICAN RED CROSS – FLOYD AND MONTGOMERY COUNTY CHAPTER See page 109.

AMERICAN RED CROSS – GREATER NEW RIVER VALLEY CHAPTER See page 109.

NEW RIVER VALLEY COMMUNITY DISASTER RESPONSE COALITION (NRV-CDRC)

Address: 420 Springdale Road
Pearisburg, VA 24134

Phone: 540-449-2675 or 540-921-2701

Fax: N/A

E-mail: cdrc@pemt.net

Web Site: www.nrvcdrc.org

Hours: 24 hours a day/7 days a week

Eligibility: Anyone impacted by a disaster.

Service Area: New River Valley

Fees: No fees.

Contact Person: Dorinda Miller, Ph.D., Director

Services: A coalition of local human service organizations. Peer and clinical disaster support team members are trained to provide disaster mental health care for all levels of disaster.



Domestic Violence/Sexual Assault

CHILDREN’S ADVOCACY CENTER OF THE NEW RIVER VALLEY See page 85.

COURT APPOINTED SPECIAL ADVOCATES – CASA OF THE NEW RIVER VALLEY See page 85.

NEW RIVER VALLEY AGENCY ON AGING See page 86.

NEW RIVER VALLEY CHILD ADVOCACY, RESOURCES, EDUCATION, AND SERVICES (NRV CARES) See page 87.

SOCIAL SERVICES, DEPARTMENTS OF See page 88.

WOMEN’S CENTER OF VIRGINIA TECH See page 89.

WOMEN’S RESOURCE CENTER OF THE NEW RIVER VALLEY, INC. See page 89.





Food and Clothing



AMERICAN RED CROSS – FLOYD AND MONTGOMERY COUNTY CHAPTER See page 109.

AMERICAN RED CROSS – GREATER NEW RIVER VALLEY CHAPTER See page 109.

BLACKSBURG ADULT CLOTHING SHOPPE, INC.

Address: 141 Jackson Street
Blacksburg, Virginia 24060

Phone: 540-382-6186

Fax: 540-381-4320

E-mail: creid1@nrcaa.org

Web Site: www.swva.net/nrca

Hours: W 9 AM – 12:30 PM

Eligibility: Unrestricted.

Service Area: New River Valley and the surrounding area

Fees: Minimal fees for clothing. Fees waived for indigents.

Contact Person: Carol Reid

Services: The Clothing Shoppe is operated by New River Community Action, Inc. and services the entire area. There are no eligibility requirements and walk-ins are welcome.

BLACKSBURG INTERFAITH FOOD PANTRY

Address: 550 North Main Street
Blacksburg, Virginia 24060

Phone: 540-951-8134

Fax: N/A

E-mail: N/A

Web Site: N/A

Hours: M-F 10 AM – 11:45 AM

Eligibility: Low-income and emergency needs residents.

Service Area: Blacksburg and surrounding area

Fees: No fees.

Contact Person: Alice Wills, Coordinator

Services: Offers a food pantry and provides a one-week supply of food, once a month, to low-income residents or those in emergency situations, including homeless individuals and families.

CHRISTIANSBURG UNITED CHRISTIAN AIDE CLOTHES CLOSET

Address: 3850 Hopper Lane
Riner, Virginia 24149

Phone: 540-382-3071

Fax: N/A

E-mail: alialley@msn.com

Web Site: N/A

Hours: By appointment.

Eligibility: Low-income Montgomery County students. Requires screening referral either from the school or from a local human services agency.

CONTINUED ON THE NEXT PAGE

Service Area: By school area: Christiansburg, Belview, Bethel, Shawsville, Elliston/Lafayette and Riner public schools
Fees: No fees.
Contact Person: Alice Alley, Chairperson
Services: Provides used school clothes for low-income children to encourage attendance. Purchases new tennis shoes and underclothes with donations.

GOODWILL THRIFT STORES

Address: Christiansburg Location Pulaski Location
255 Peppers Ferry Road, NE 1130 East Main Street
Christiansburg, Virginia 24073 Pulaski, Virginia 24301
540-381-1544 540-980-9790
Phone: 540-986-1224 (Main Office in Salem)
Fax: N/A
E-mail: N/A
Web Site: N/A
Hours: M-SA: 8 AM – 9 PM, SU: Noon – 8 PM
Eligibility: Unrestricted.
Service Area: New River Valley
Fees: Small fees for services.
Services: Provides a thrift shop for clothing and household goods. Accepts donations during regular business hours. Must go through main office in Salem to obtain an application for free clothing.

MONTGOMERY COUNTY CHRISTMAS STORE

Address: 30 West Main Street
P.O. Box 221
Blacksburg, Virginia 24060
Phone: 540-381-0585 (October – December)
Fax: N/A
E-mail: N/A
Web Site: www.mcchristmasstore.org
Hours: Varied
Eligibility: Disadvantaged families with children, disabled families/individuals, and those over 65 in special circumstances.
Service Area: Montgomery County
Fees: No fees.
Contact Person: Patsy Dillon-Long
Services: Provides a dignified Christmas shopping experience for low-income families within Montgomery County. The program is supported by the work of volunteers and accepts tax deductible donations. The location of this program varies from year to year. Open to permanent residents of Montgomery County.

MONTGOMERY COUNTY EMERGENCY ASSISTANCE PROGRAM, INC.

Address: 110 Roanoke Street
Christiansburg, Virginia 24073

Phone: 540-381-1561
540-382-6186

Fax: 540-381-4320

E-mail: mcollins@nrcaa.org

Web Site: N/A

Hours: M-F 8:45 AM – 10:30 AM; 2 PM – 4 PM

Eligibility: Persons in need of emergency assistance whose income is at or below the poverty line.

Service Area: Montgomery County

Fees: No fees.

Contact Person: Phil Pappas, President

Services: Provides a food bank, clothing bank, furniture bank, and financial assistance (in areas such as rent, food, fuel, utility, and medical bills) allocated on a vendor-payment basis and available after applicant screening at New River Community Action.

NEW RIVER COMMUNITY ACTION, INC. See page 101.

PULASKI DAILY BREAD

Address: 408 North Jefferson Avenue
P.O. Box 824
Pulaski, Virginia 24301

Phone: 540-980-2131 Intake

Fax: 540-980-3000

E-mail: N/A

Web Site: N/A

Hours: M-F 11 AM – 12:30 PM
Office hours: M-F 9 AM – 1 PM

Eligibility: Unrestricted.

Service Area: Pulaski County

Fees: No fees. Accepts donations.

Contact Person: Debbi Herrell, Program Director

Services: A volunteer supported program that provides a hot, noontime meal to anyone in need.

RADFORD CLOTHING BANK

Address: 1113 Main Street
P. O. Box 94
Radford, Virginia 24141

Phone: 540-633-5050

Fax: N/A

E-mail: N/A

Web Site: www.radfordclothingbank.org

Hours: TH-SA 10 AM – 12 PM
TH 4 PM – 6 PM

Eligibility: Persons in need.

Service Area: New River Valley area

Fees: No fees.

Contact Person: Minnie Dean, Coordinator

CONTINUED ON THE NEXT PAGE

Services: Distributes good used clothing to persons in need. Supplies Radford elementary aged children and teens with two sets of new school clothing through its "August Kids" project. Also supplies used coats through the "Coats for Kids" project. Loans maternity clothes, infant clothes, and baby furniture through the "Stork Exchange" located nearby. Hours for the "Stork Exchange" are the same as the Clothing Bank.

RADFORD – FAIRLAWN DAILY BREAD

Address: 501 East Main Street
P.O. Box 3323
Radford, Virginia 24141

Phone: 540-639-0290

Fax: N/A

E-mail: larryp@usit.net

Web Site: N/A

Hours: M-F 11 AM – 12:15 PM

Eligibility: Unrestricted.

Service Area: New River Valley

Fees: No fees. Donations accepted.

Contact Person: Elizabeth Mills, Program Manager

Services: Provides hot noontime meals to individuals and families. Provides meals 52 weeks a year and on holidays. Works with volunteers. Accepts monetary and food donations.

SALVATION ARMY OF THE NEW RIVER VALLEY

Eligibility: Unrestricted. Income requirements on some programs.

Service Area: Floyd, Giles, Montgomery, Pulaski, and Radford

Fees: No fees.

Contact Person: Majors John & Diane Blevins, Commanding Officers

Services: Provides financial assistance for prescription medicine, rent, and utilities. Offers lodging for one night in emergencies. Provides emergency food baskets, clothing, and household items (thrift store), counseling, furniture (if available), baby food, diapers, and referrals to other agencies.

■ **Christiansburg**

Address: 760 Roanoke Street
Christiansburg, Virginia 24073

Phone: 540-382-1023 (Store)
540-394-1037 (Office)

Hours: Office: M-F 9 AM – Noon and by appointment
Thrift Store: T-SA 9 AM – 4:30 PM

Service Area: New River Valley

■ **Pulaski**

Address: 525 Commerce Street
Pulaski, Virginia 24301

Phone: 540-980-2400

Fax: 540-994-0153

Hours: M-F 8:30 AM – 4:30 PM

Service Area: Pulaski County

SOCIAL SERVICES, DEPARTMENTS OF See page 88.



Housing/Shelter/Financial Assistance



COMMUNITY HOUSING PARTNERS

Address: 930 Cambria Street, NE
Christiansburg, Virginia 24073

Phone: 540-382-2002

Fax: 540-382-1935

Web Site: www.communityhousingpartners.org

Hours: M-F 8:30 AM – 5 PM

Eligibility: Vary according to program. Contact the office.

Service Area: Southwest Virginia, which includes the New River Valley

Fees: Vary according to program. Contact the office.

Services: A regional, not-for-profit housing and community development corporation that provides an integrated range of services designed to make available high-quality, affordable housing that is economically and environmentally sustainable. Offers housing rehabilitation, low-interest loans, weatherization, and home ownership to low-income people.

HABITAT FOR HUMANITY

Address: P.O. Box 570
Christiansburg, Virginia 24073

Phone: 540-381-4215

Fax: 540-382-7296

E-mail: N/A

Web Site: N/A

Hours: Call office for hours.

Eligibility: Call office for information.

Service Area: Call office for information.

Fees: Low fees for housing.

Contact Person: Terri Fitzwater, Executive Director

Services: Helps to eliminate poverty through the construction of modest, but adequate housing at a low cost to clients; construction is completed by volunteers, so there is no charge for labor; homes are sold for around \$25,000 to cover the cost of materials; monthly payments made by clients are put back into buying more materials to build more homes. Clients work along side volunteers on the construction of their home and commit to working on other Habitat homes.

NEW RIVER COMMUNITY ACTION, INC. See page 101.

NEW RIVER FAMILY SHELTER

Address: 110 Roanoke Street
Christiansburg, Virginia 24073

Phone: 540-382-6188 Intake
540-382-6186 Screening

Fax: 540-381-4320

E-mail: N/A

Web Site: N/A

Hours: M-F 9 AM – 5 PM

Eligibility: Homeless families and individuals in the New River Valley.

Service Area: Montgomery, Giles, Floyd, Pulaski, and Radford

Fees: No fees.

Contact Person: Carol Johnson, Executive Director

Services: Provides temporary shelter for families, up to a maximum of 90 days. Offers case management, advocacy, and information and referral services.

SALVATION ARMY OF THE NEW RIVER VALLEY See page 134.

TEKOA, INC. See page 105.

WOMEN'S RESOURCE CENTER OF THE NEW RIVER VALLEY, INC. See page 89.



Information and Referral

INFORMATION AND REFERRAL SERVICES PROGRAM

Address: 502 Campbell Avenue, SW
P. O. Box 598
Roanoke, Virginia 24004

Phone: 1-800-230-6977
Fax: 540-982-2935
E-mail: ccsir@infionline.net
Web Site: www.councilofcommunityservices.org
Hours: M-F 8:30 AM – 9 PM (Office); M-SU 8:30 AM – midnight (Phone)
Eligibility: Unrestricted.
Service Area: New River Valley, Roanoke Valley, and surrounding areas
Fees: No fees for service. Fees for products.
Contact Person: Sandra King, Director
Services: Collects, maintains, and disseminates information regarding health and human services. Publishes the *“Directory of Community Services.”* Provides specialized information, mailing list, and maintains data to assist in community planning efforts and service delivery. Also offers information and referral for the hearing impaired through the use of TTY.

MENTAL HEALTH ASSOCIATION OF THE NEW RIVER VALLEY, INC.

Address: 303 Church Street
Blacksburg, Virginia 24060

Phone: 540-951-4990 Intake
800-559-2800 Toll-free
Fax: 540-951-5015
E-mail: mhainfo@mhanrv.org
Web Site: www.mhanrv.org
Hours: M-TH 9 AM – 5 PM; F 9 AM – 1 PM
Eligibility: Unrestricted.
Service Area: Floyd, Giles, Montgomery, Pulaski, and Radford
Fees: No fees.
Contact Person: Amy Forsyth-Stephens, Executive Director
Services: Provides services designed to promote mental health, prevent mental illness, and improve care and treatment of the mentally ill. Acts as a referral agency to local mental health agencies and professionals for persons seeking assistance. Offers educational services through workshops and distribution of literature on mental health topics.

MONTGOMERY COUNTY INFORMATION AND REFERRAL CENTER

Address: 755 Roanoke Street, Suite 2G
Christiansburg, Virginia 24073

Phone: 540-382-6700
Fax: 540-382-6943
E-mail: mcinfo@naxs.net
Web Site: N/A
Hours: M-F 8:30 AM – 5 PM
Eligibility: Unrestricted.
Service Area: Montgomery County
Fees: No fees.
Contact Person: Betty Akers-Thomas, Public Information Specialist
Services: Provides information and referrals regarding human service agencies to Montgomery County residents.





Legal Assistance



BETTER AGREEMENTS, INC. See page 97.

CHILDREN’S ADVOCACY CENTER OF THE NEW RIVER VALLEY See page 85.

COURT APPOINTED SPECIAL ADVOCATES – CASA OF THE NEW RIVER VALLEY See page 85.

NEW RIVER VALLEY AGENCY ON AGING See page 86.

SOUTHWEST VIRGINIA LEGAL AID SOCIETY, INC.

Address: 155 Arrowhead Trail
Christiansburg, Virginia 24073

Phone: 540-382-6157 Intake
888-201-2772 Toll-free to complete application for services
800-468-1366 Toll-free

Fax: N/A

E-mail: sharon@svlas.org

Web Site: www.svlas.org

Hours: M-F 9 AM – 12 PM; 1 PM – 5 PM

Eligibility: Based on income and assets. Contact office to determine eligibility.

Service Area: SVLAS serves 17 counties and 4 cities. We serve the counties of Bland, Buchanan, Carroll, Dickenson, Floyd, Giles, Grayson, Lee, Montgomery, Pulaski, Russell, Scott, Smyth, Tazewell, Washington, Wise, and Wythe, and the cities of Galax, Norton, Radford, and Bristol, Virginia.

Fees: No fees.

Contact Person: Sharon Sowers, Community Resource Coordinator

Services: Established to provide free, high-quality legal services to low-income residents. Provides advice and representation in the areas of housing, family law, income maintenance, domestic violence, public benefits, consumer law, and special education.





Medical Services/Health Insurance



CARILION HOSPICE SERVICES OF THE NEW RIVER VALLEY

Address: 707 Randolph Street
Radford, Virginia 24141

Phone: 540-633-9370

Fax: 540-633-9377

E-mail: N/A

Web Site: www.carilion.com

Hours: Office hours: M-F 8 AM – 5 PM
Nurse on call 24 hours, 7 days

Eligibility: Persons with a terminal illness and a prognosis of 6 months or less.

Service Area: New River Valley area

Fees: Fees for services. Medicare, Medicaid, and private insurance accepted.

Contact Person: Kathy Millirons, Manager

Services: Provides a coordinated program of care to meet the physical, emotional, social, and spiritual needs of terminally ill people and their families. Hospice nursing staff, social worker, spiritual counselor/minister, and volunteers work with the objective of making the person's remaining days as comfortable and meaningful as possible, and helping families cope with this difficult time. Bereavement care is provided for families up to one year after death. Support services are provided according to staff availability. Offers periodic bereavement sessions for anyone in the community.

CARING PREGNANCY CENTER OF THE NEW RIVER VALLEY, INC.

Address: 80 College Street, Suite H 1120 Lee Highway
Christiansburg, Virginia 24073 Pulaski, Virginia 24301

Phone: 540-394-5004 Office 540-994-8780 Office
800-249-3311 Toll-free

Fax: 540-394-5006 540-994-8782

E-mail: cpccare@juno.com

Web Site: www.caringpregnancycenter.net

Hours: Christiansburg: Pulaski:
M, T, W: 9 AM – 4 PM M, W, TH: 10 AM – 4 PM
TH, F: 9 AM – 2 PM

Eligibility: Unrestricted.

Service Area: New River Valley and surrounding area

Fees: No fees.

Contact Person: Linda D. Robinson, Executive Director

Services: Free pregnancy tests, information, and education regarding all aspects of pregnancy, abortion, adoption, parenting, prenatal care, and postnatal services. Offers clothing and furnishings for mother and baby; referrals for housing, medical, legal, and financial assistance; assistance in obtaining community resources; post-abortive counseling and support; relationship counseling; one-on-one discipleship and Bible study; counseling for parents, boyfriend, or husband; counseling for continuing school or job; other assistance depending on particular circumstances and need; Shepherding Home Grief Support Group.

FAMIS OUTREACH PROJECT

Address: Radford University
Waldron Hall
P.O. Box 6958
Radford, Virginia 24142

Phone: 540-831-7693 Intake
540-866-902-6747 Toll-free

Fax: 540-831-7670

E-mail: rgseltz@radford.edu

Web Site: www.radford.edu/-sowk-web/cw/famis.html

Hours: Please call for hours.

Eligibility: Virginia residents who meet income guidelines.

Service Area: Bland, Carroll, Floyd, Giles, Grayson, Montgomery, Patrick, Pulaski, Wythe, Radford, and Galax

Fees: No fees for project services. FAMIS may require small co-payments.

Contact Person: Rhonda Seltz, Outreach Project Coordinator
Salvador Barajas, Bilingual Outreach Worker

Services: Radford University's FAMIS Outreach Project assists families with uninsured children applying for FAMIS and Children's Medicaid (FAMIS Plus). Project staff will help families retrieve required income verifications and can provide home visits or meet families at outreach sites in their own community. Project staff will also advocate, at the state level, for improvements in the state-sponsored health insurance. Families can also obtain additional information and referrals for other healthcare resources. Staff are also available to speak to community groups, employers, and agencies about FAMIS. Assistance is also available for women applying for pregnancy Medicaid.

FREE CLINIC OF THE NEW RIVER VALLEY

Address: 215 Roanoke Street
P.O. Box 371
Christiansburg, Virginia 24068

Phone: 540-381-0820 Intake

Fax: 540-382-3391

E-mail: nrvclinic@naxs.net

Web Site: www.nrvfreeclinic.org

Hours: M-F 8:30 AM – 12:30 PM; 1:30 PM – 5 PM

Eligibility: Residents who meet income requirements.

Service Area: Floyd, Giles, Montgomery, and Radford

Fees: Minimal fees for services and prescriptions (\$12 maximum per month).

Contact Person: Amy Forsyth-Stephens, Executive Director

Services: Provides high-quality medical, specialty, and dental care to people who lack health insurance and who otherwise cannot afford access to healthcare.

FREE CLINIC OF PULASKI COUNTY

Address: 412 North Jefferson Street
Pulaski, Virginia 24301
Phone: 540-980-0922
Fax: 540-980-2931
E-mail: pulfreeclinic@psk.net
Web Site: N/A
Hours: Call for hours.
Eligibility: Residents who meet income requirements
Service Area: Pulaski County
Fees: Minimal fees for services.
Contact Person: Gary Elander, Executive Director
Services: Provides medical care to eligible citizens. Call for more information.

HEALTH DEPARTMENT, COUNTY AND CITY

Hours: M-F 8 AM – 4:30 PM
Fees: Fees vary according to program.
Sliding scale fees based on income.
Services: Provides confidential HIV counseling and testing; BabyCare; breast and cervical cancer screening (Every Woman’s Life); Care Connection for Children; communicable disease prevention and control (STD screening and TB control); environmental health services; family planning; health education; immunizations for children and adults; maternity care; nursing home screenings; resource mothers; safety seat program; vital records and health statistics; well child care; and Women, Infants, and Children (WIC) nutrition program.

■ New River Health District Administrative Office

Address: 210 South Pepper Street, Suite A
Christiansburg, Virginia 24073
Phone: 381-7100
Fax: 381-7108

■ Floyd County

Address: 815 East Main Street
P.O. Box 157
Floyd, Virginia 24091
Phone: 745-2141
Fax: 745-4929

■ Giles County

Address: 120 North Main Street, Suite 2
Pearisburg, Virginia 24134
Phone: 921-2891
Fax: 921-1335

■ Montgomery County

Address: 210 South Pepper Street, Suite A
Christiansburg, Virginia 24073
Phone: 381-7100
Fax: 381-7104

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■ **Pulaski County**

Address: 170 4th Street NW
Pulaski, Virginia 24301
Phone: 994-5030
Fax: 994-5036

■ **Radford City**

Address: 212 3rd Avenue
Radford, Virginia 24141
Phone: 831-5774
Fax: 831-6109

PLANNED PARENTHOOD OF THE BLUE RIDGE, INC.

Address: 700-J North Main Street
Blacksburg, Virginia 24060
Phone: 540-951-5184
Fax: 540-951-5192
E-mail: N/A
Web Site: www.ppsa.org
Hours: M 12 PM – 6 PM; T, W 10 AM – 6 PM; TH 10 AM – 5 PM; F 10 AM – 3 PM
Eligibility: Varies according to program.
Service Area: Floyd, Giles, Montgomery, Pulaski, Smyth, Wise, and Radford
Fees: Fees vary according to income.
Contact Person: Elizabeth Hamblin, Center Manager
Services: Provides gynecological services, PAP smears, and breast exams. Testing and treatment for sexually transmitted diseases is available. Offers pregnancy tests, information and referral, and birth control information. Offers emergency contraception.

RADFORD UNIVERSITY CLINICS

Address: Waldron Hall
P.O. Box 7020, Jefferson
Radford, Virginia 24142
Phone: 540-831-7660 or 866-403-4947 (Toll-free)
Fax: 540-831-7740
E-mail: jcrawford@radford.edu
Web Site: N/A
Hours: Vary. Call 540-831-7727 for more information or to make an appointment.
Eligibility: Unrestricted.
Service Area: New River Valley
Fees: Reasonable fees. Call for fee information.
Contact Person: Jessica Crawford
Services: Provides sports, school, and new employment physicals, immunizations for children, and treatment for minor illnesses. Offers a Women's Health Clinic. The Radford University Clinic offers services through an outreach unit, which travels to Galax, Craig, and Pulaski. Call for an appointment. Beginning fall 2003, the Radford University Clinics will offer a Men's Health Clinic and the outreach program will also travel to Floyd.



Mental Health/Mental Illness



AGAINST ALL ODDS CLUBHOUSE

Address: 220 East Main Street
Radford, Virginia 24141

Phone: 540-831-5929

Fax: 540-831-6141

E-mail: clubhouse@nrvcvcs.state.va.us

Web Site: www.nrvcvcs.org

Hours: M-F 8 AM – 4 PM

Eligibility: Residents age 18 and over with serious, persistent mental illness.

Service Area: New River Valley

Fees: Charges vary with income.

Contact Person: Kate Gresham

Services: A psychosocial rehabilitation program designed to assist individuals with mental disabilities to achieve their maximum potential. Provides opportunities for the development of social skills, independent living skills, and employment skills within a supportive social network.

EMPOWERMENT FOR HEALTHY MINDS

Address: 2306 Terra Bella Street
Blacksburg, Virginia 24060

Phone: 540-961-2933

Fax: N/A

E-mail: tgrimes@rbnet.com

Web Site: www.efhm.com

Hours: Varied

Eligibility: Unrestricted.

Service Area: Unrestricted

Fees: No fees. Donations accepted (tax deductible).

Contact Person: Terry Grimes

Services: Provides computer instruction, peer-directed support and advocacy, and information regarding mental health and mental illnesses.

MENTAL HEALTH ASSOCIATION OF THE NEW RIVER VALLEY, INC. See page 141.

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI – NEW RIVER VALLEY AFFILIATE)

Address: 220 East Main Street
P.O. Box 395
Radford, Virginia 24141

Phone: 540-593-2117 (Please call before attending.)

Fax: N/A

E-mail: martyfelker@swva.net

Web Site: <http://nrvalley.nami.org>

Hours: Please call for meeting time.

Eligibility: Unrestricted.

Service Area: Floyd, Giles, Pulaski, Montgomery, and Radford

Fees: Membership fees on a sliding scale from \$3 to \$35 per year depending on ability to pay.

Contact Person: Marty Felker, President

Services: Offers support, education, and advocacy regarding mental health. Call for more information.

NEW RIVER VALLEY COMMUNITY DISASTER RESPONSE COALITION (NRV-CDRC)
See page 123.

NEW RIVER VALLEY COMMUNITY SERVICES See page 93.

PHOENIX LIVING FREE COUNSELING See page 104.



Mental Retardation and Developmental Disabilities



DEPAUL FAMILY SERVICES See page 99.

GOODWILL INDUSTRIES OF THE VALLEYS, INC. – WESTERN DIVISION See page 118.

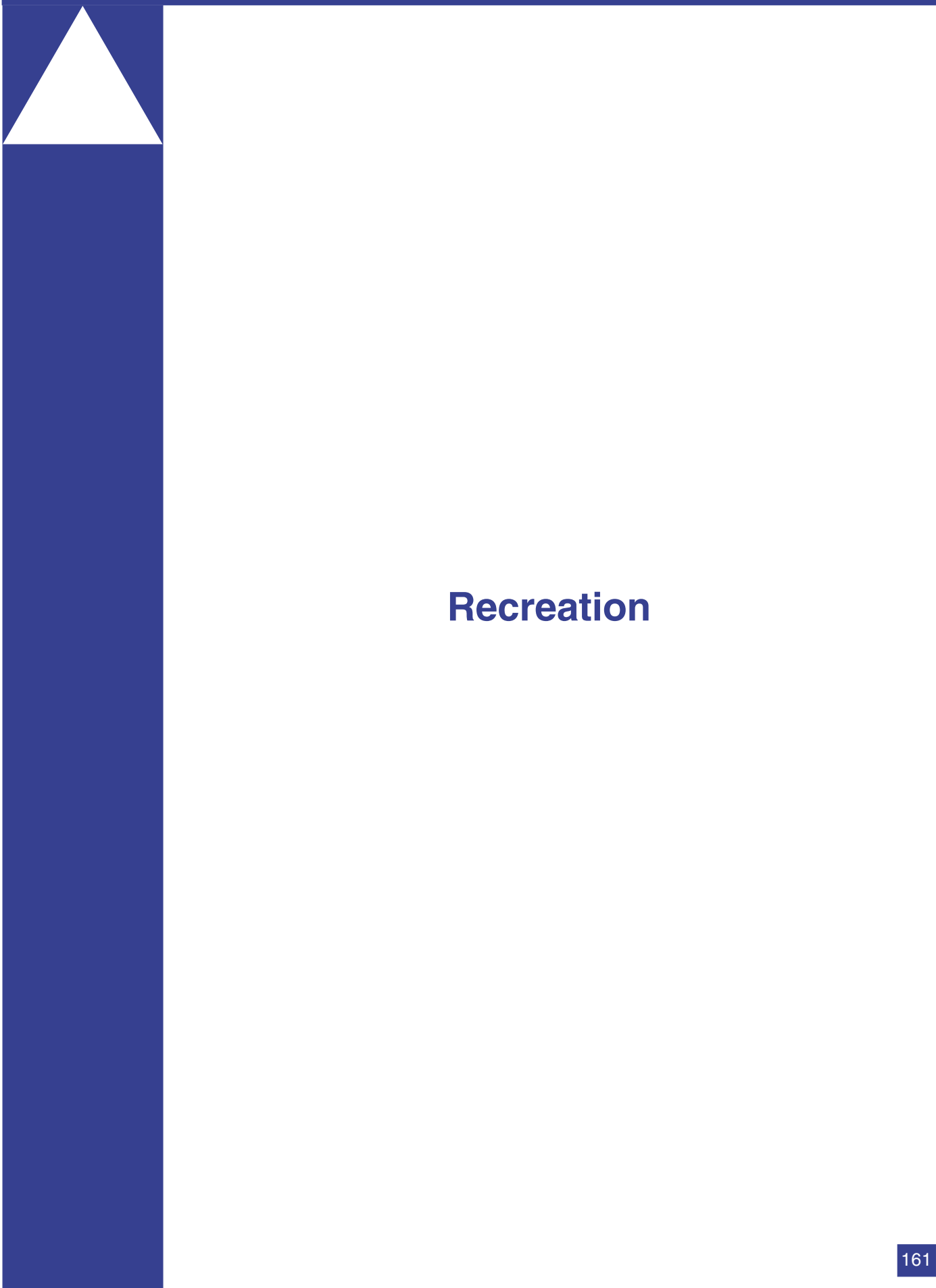
LEISURE DIRECTIONS, INC. See page 118.

NEW RIVER VALLEY COMMUNITY SERVICES See page 93.

PARENT RESOURCE CENTERS OF AREA PUBLIC SCHOOLS See page 103.

WALL RESIDENCES, LLC See page 105.





Recreation



CHRISTIANSBURG COMMUNITY CENTER

Address: P. O. Box 2323
High Street
Christiansburg, Virginia 24073

Phone: 540-382-2875

Fax: N/A

E-mail: N/A

Web Site: N/A

Hours: T, TH 6 PM – 8 PM

Eligibility: Unrestricted.

Service Area: Unrestricted

Fees: No fees.

Contact Person: Nannie Hairston, Volunteer
Sam Redmond, Volunteer
David Moore, President (382-5890)

Services: Provides tutorial services for public school children, K-12. Provides youth recreational programs. Provides space for community organizations.

LEISURE DIRECTIONS, INC. See page 118.

PARKS AND RECREATION, DEPARTMENTS OF

■ **Blacksburg Parks and Recreation**

Address: 615 Patrick Henry Drive
Blacksburg, Virginia 24060

Phone: 540-961-1135 Intake/Administration
540-961-1852 Aquatic Center
540-961-1149 Community Center

Hours: M-F 8 AM – 5 PM

Fees: Contact office for fee information.

■ **Christiansburg Parks and Recreation**

Address: 1600 North Franklin Street
Christiansburg, Virginia 24073

Phone: 540-382-2349

Hours: M-F 8 AM – 5 PM and according to program

Fees: Vary according to program.

■ **Floyd County Parks and Recreation**

Address: 209 B2 Fox Street
P.O. Box 403
Floyd, Virginia 24091

Phone: 540-745-9363

Hours: Closed Wednesdays.

Service Area: Floyd County

Fees: Vary according to program.

CONTINUED ON THE NEXT PAGE

■ **Giles County – Pearisburg Recreation Department and Community Center**

Address: 1410 Wenonah Avenue
112 Tazewell Street (Mailing Address)
Pearisburg, Virginia 24134
Phone: 540-921-2335
Hours: Vary according to program.
Fees: Vary according to program.

■ **Montgomery County Parks and Recreation**

Address: 755 Roanoke Street, Suite 1-E
Christiansburg, Virginia 24073
Phone: 540-382-6975
Hours: M-F 8:30 AM – 5 PM
Fees: Fees vary according to program.
Contact Person: Sheila Dulany

■ **Pulaski County Parks and Recreation**

Address: 42 First Street, NW
P.O. Box 660
Pulaski, Virginia 23401
Phone: 540-994-8624
540-994-8625 Sports Programming and Scheduling
540-994-8627 Senior Center
Hours: M-F 8:30 AM – 5 PM
Fees: Vary according to program.

■ **Radford City Recreation Department**

Address: 200 George Street
Radford, Virginia 24141
Phone: 540-731-3633
540-731-5517 Senior activities
Hours: M-F 6 AM – 10 PM; SA 6 AM – 8 PM; SU 1 PM – 8 PM
Fees: Vary according to program.

YMCA OF VIRGINIA TECH

Address: 403 Washington Street, SW
Blacksburg, Virginia 24060
Phone: 540-961-9622 Main Office
540-552-2633 Blacksburg Thrift Shop
540-633-0756 Radford Thrift Shop
Fax: 540-961-5217
E-mail: ymca@vtymca.org
Web Site: www.vtymca.org
Hours: M-F 9 AM – 5 PM
Eligibility: Varies according to program.
Service Area: Floyd, Giles, Montgomery, Pulaski, and Radford
Fees: No fees, except for Open University and Community Gardens.

CONTINUED ON THE NEXT PAGE

Contact Person:
Services:

Gail Billingsley, Executive Director

Thrift Shops provide low-cost shopping alternatives and also provide donations in case of disaster. Student programs provide assistance with home repair, tutoring, after-school programs, and more. International programs provide ESL lessons with childcare. The Wednesday “mornings” program provides an informal venue to practice English skills and to share information about living in the Blacksburg area. Open University offers 150 courses in a variety of interest areas and for various ages. Community Gardens provides gardening plots to local residents. Hikes take place each weekend and explore trails in and around the New River Valley.



Senior Services/Elderly

ADULT DAY SERVICES OF VIRGINIA TECH

Address: 102 Wallace Hall
Blacksburg, Virginia 24061

Phone: 540-231-3161

Fax: 540-231-8786

E-mail: agalway@vt.edu

Web Site: www.chre.vt.edu/HD/ads.html

Hours: M-F 7:15 AM – 5:15 PM

Eligibility: Persons 18 years of age and older.

Service Area: Floyd, Montgomery, Pulaski, and Radford

Fees: Fees for services. Accepts Medicaid, VA reimbursement, and VA benefits.

Contact Person: Alison Galway, Director

Services: Community-based services designed for adults unable to be alone during the day. Provides a friendly and stimulating environment for participants who enjoy the company and support of other adults.

GILES ADULT DAY SERVICES

Address: 701 Wenonah Avenue
Pearisburg, Virginia 24134

Phone: 540-921-3024

Fax: 540-921-3828

E-mail: ksjohnson@carilion.com

Web Site: N/A

Hours: M-F 7:30 AM – 5:30 PM

Eligibility: Unrestricted.

Service Area: Giles, Monroe, Montgomery, and Pulaski counties

Fees: Fees for services.

Contact Person: Kay Johnson, Director

Services: Provides adult day services and offers care and support. Provides active rehabilitation, therapeutic recreation, socialization, health and nutrition monitoring, supervision for safety, and assistance with activities of daily living.

NEW RIVER COMMUNITY ACTION, INC. See page 101.

NEW RIVER VALLEY AGENCY ON AGING See page 86.

NEW RIVER VALLEY SENIOR SERVICES, INC.

Address: 141 East Main Street
Pulaski, Virginia 24301

Phone: 540-980-7720 Intake
800-650-7873 Transportation for the Disabled

Fax: 540-980-7780

E-mail: gheinline@psknet.com

Web Site: N/A

Hours: M-F 8 AM – 4:30 PM

Eligibility: Varies according to program. Must be over the age of 60 and/or disabled.

Service Area: Floyd, Giles, Montgomery, Pulaski, and Radford

Fees: Vary according to program.

CONTINUED ON THE NEXT PAGE

Contact Person: Gary Heinline, Director of Programs
Services: This agency provides subcontract services in nutrition and transportation for the New River Valley Area Agency on Aging. See service descriptions below.

Congregate Meals

Hours: T and TH 8 AM – 4:30 PM
Eligibility: Persons over 60 years old.
Fees: No fees. Contributions accepted.
Services: Provides hot, well-balanced meals three days per week in a group setting. There are congregate meal sites located throughout the New River Valley to provide meals and socialization. Transportation can be provided to a meal site if needed. There is no charge for congregate meals; however, contributions are welcomed. Transportation, meal delivery, and meal site operations are subcontracted to the New River Valley Senior Services, Inc.

Home Delivered Meals

Hours: M-F 8 AM – 4:30 PM
Eligibility: Persons over age 60.
Fees: Fees vary by income. Waived for indigents.
Services: Provides a nutritionally balanced meal Monday through Friday to persons who are confined to their home due to health problems, have difficulty preparing meals, and have no one on a regular basis to prepare meals. In most cases, hot meals are delivered, which also provides a good opportunity to check on the person's well-being. In service areas that are more remote, frozen meals or canned, shelf-stable meals can be delivered once or twice per month. For persons having an income at the poverty level, there is no charge for the meals. Persons having an income over the poverty level pay on a sliding scale fee after deductions are given for medical expenses.

Med-Ride

Phone: 540-980-0754 Intake – Med-Ride
888-633-7433 Toll-free
E-mail: medride@psknet.com
Hours: M-F 8:30 AM – 4:30 PM
Service hours: M-F Daylight hours only
Eligibility: Must be uninsured or under-insured and have no other means of transportation. No age restrictions.
Fees: Vary according to income.
Services: Provides nonemergency medical transportation. Will provide transportation for 30 to 60 days for clients with recurring transportation needs. Prefers 48+ hours advance notice.

Transportation for Persons with Disabilities

Phone: 800-650-7873 Intake – Transportation for the Disabled
540-980-7720 New River Valley Senior Services, Inc.
Fax: 540-980-7871
Hours: M-F 8 AM – 4:30 PM
Eligibility: Persons with sensory or physical disabilities. There are no age restrictions.
Fees: Charges vary according to income.
Services: Provides specialized treatment for persons with sensory or physical disabilities for nonemergency trips. These trips may be to scheduled appointments and other routine or special occasion outings. Trips must be Monday through Friday during daylight hours only.

SENIOR CENTERS

■ Giles County Senior Citizens Center

Address: 1320 Wenonah Avenue
Pearisburg, Virginia 24134

Phone: 540-921-3924 Intake/Giles County Senior Center
540-980-7720 New River Valley Area Agency on Aging

Fax: N/A

E-mail: N/A

Web Site: N/A

Hours: Office: M-F 8:30 AM – 4:30 PM
Meals: T,W,TH 9 AM – 1 PM

Eligibility: Persons age 50 and older.

Service Area: Giles County

Fees: No fees. Donations accepted.

Contact Person: Faith Plumber, Director
Caroleene Clowers, Nutrition Coordinator

Services: Provides a hot meal to eligible senior citizens. Accessible by bus and wheelchair.
Also provides client transportation.

■ Pulaski County Senior Center

Address: 106 North Washington Avenue
Pulaski, Virginia 24301

Phone: 540-994-8627

Fax: 540-994-0300

E-mail: btate@pulaskitown.org

Web Site: N/A

Hours: M-F 8:30 AM – 4:30 PM

Eligibility: Persons age 50 and older.

Service Area: Pulaski County

Fees: Fees vary according to program.

Contact Person: Barbara Tate, Director

Services: Offers recreational opportunities to seniors including bridge clubs, ceramics classes, quilting, and more. Also offers planned trips that include transportation (fee for gas). Offers blood pressure and glucose screenings on the first Thursday of the month. Offers cholesterol screening for \$5.00.





Transportation

NEW RIVER VALLEY AGENCY ON AGING See page 86.

NEW RIVER VALLEY SENIOR SERVICES, INC. See page 169.





Women/Pregnancy/Family Planning



CARING PREGNANCY CENTER OF THE NEW RIVER VALLEY, INC.

Address: 80 College Street, Suite H 1120 Lee Highway
Christiansburg, Virginia 24073 Pulaski, Virginia 24301
Phone: 540-394-5004 Office 540-994-8780 Office
800-249-3311 Toll-free 540-994-8782
Fax: 540-394-5006
E-mail: cpccare@juno.com
Web Site: www.caringpregnancycenter.net
Hours: Christiansburg: Pulaski:
M, T, W: 9 AM – 4 PM M, W, TH: 10 AM – 4 PM
TH, F: 9 AM – 2 PM
Eligibility: Unrestricted.
Service Area: New River Valley and surrounding area
Fees: No fees.
Contact Person: Linda D. Robinson, Executive Director
Services: Free pregnancy tests, information, and education regarding all aspects of pregnancy, abortion, adoption, parenting, prenatal care, and postnatal services. Offers clothing and furnishings for mother and baby; referrals for housing, medical, legal, and financial assistance; assistance in obtaining community resources; post-abortive counseling and support; relationship counseling; one-on-one discipleship and Bible study; counseling for parents, boyfriend, or husband; counseling for continuing school or job; other assistance depending on particular circumstances and need; Shepherding Home Grief Support Group.

NEW RIVER VALLEY CHILD ADVOCACY, RESOURCES, EDUCATION, AND SERVICES (NRV CARES) See page 87.

PLANNED PARENTHOOD OF THE BLUE RIDGE, INC.

Address: 700-J North Main Street
Blacksburg, Virginia 24060
Phone: 540-951-5184
Fax: 540-951-5192
E-mail: N/A
Web Site: www.ppsa.org
Hours: M 12 PM – 6 PM; T, W 10 AM – 6 PM; TH 10 AM – 5 PM; F 10 AM – 3 PM
Eligibility: Varies according to program.
Service Area: Floyd, Giles, Montgomery, Pulaski, Smyth, Wise, and Radford
Fees: Fees vary according to income.
Contact Person: Elizabeth Hamblin, Center Manager
Services: Provides gynecological services, PAP smears, and breast exams. Testing and treatment for sexually transmitted diseases is available. Offers pregnancy tests, information and referral, and birth control information. Offers emergency contraception.

SYSTEMATIC TRAINING FOR EFFECTIVE PARENTING – STEP See page 105.

WOMEN'S CENTER OF VIRGINIA TECH See page 89.

WOMEN'S RESOURCE CENTER OF THE NEW RIVER VALLEY, INC. See page 89.



Vocational Training/Employment

AGAINST ALL ODDS CLUBHOUSE See page 155.

GOODWILL INDUSTRIES OF THE VALLEYS, INC. – WESTERN DIVISION See page 118.

REHABILITATIVE SERVICES, VIRGINIA DEPARTMENT OF See page 119.

